

Senior User Experience Designer

Discipline: User Experience
Position: Full Time Employee
Location: Sydney, Australia

About Maynard

Maynard is a multi-disciplinary design practice with studios in London, Sydney, Melbourne and Auckland. Together our team provides a unique combination of design expertise spanning the disciplines of wayfinding, graphic and information design, industrial design and product design. We are focused on designing for people, the places that they inhabit and the products and interactions that will improve their daily lives. We call it social design, and we work in many sectors from large transport and urban realm schemes through to more bespoke cultural projects and placemaking.

We enjoy working with other disciplines and have long term relationships with high-profile architects and engineers, as well as specialist manufacturers. Communication and teamwork is key to making things happen, and that is at the core of how we work.

The Position

We're looking for a talented and self-motivated User Experience Designer to join our Sydney studio. This is an excellent opportunity to be part of a growing team of creatives whilst delivering high profile projects throughout Australia and internationally.

Our projects are diverse, but with a particular focus on transport and the urban realm. The User Experience Designer must have the knowledge and confidence to work closely with clients and stakeholders in these sectors, to deliver exceptional creative responses to demanding design briefs. The ideal candidate will have a genuine interest in cities and a passion for developing enduring products and solutions.

Working closely with our studios in New Zealand and the UK, we're looking for someone with energy, a voice and enthusiasm to inspire the team and represent the company at all levels, coupled with the drive to continually push themselves and grow in a personal and professional capacity.

To Apply

Please share your CV and link to your portfolio to jobs@maynard-design.com with a short blurb about why we'd be a great fit!

Pop in to any of our studios around the world to discuss this or any other opportunity at Maynard. We offer international relocation support for the right candidate.

Key Responsibilities

- Putting the user first. Ensuring design considerations and solutions are developed, explored, tested, validated, and implemented.
- You should be driven to own this area of expertise and develop and provide clients with cutting-edge thinking and robust evidence-based outcomes.
- Developing personas and usage scenarios.
- Development of user experience strategies – building on our in-house systems and developing our offer.
- Creating user testing plans; understanding the elements to test using multiple mediums, from Augmented Reality to Virtual Reality; built mockups and full-scale functional prototypes.
- Undertaking project research and generating reports, focusing on evidence-based decision making and providing supporting information for design development.
- As part of a diverse multi-disciplinary team, you will be required to collaborate with other design disciplines, analysing user feedback and activity, and iterating to enhance the user experience through our products.
- Have a collaborative working approach with leading architectural, engineering and contractor teams.
- Presenting ideas and user research results to a diverse audience, including clients, engineers, architects, and internal and external stakeholders.
- Quickly adapting to new technologies and driving to keep skills and industry knowledge current.

Skills and Experience

- A creative and self-motivated user experience designer with a keen interest working across projects within the transport, aviation or infrastructure sectors.
- Relevant experience in established agencies (5 years minimum).
- Ability to coordinate and run testing sessions with external collaborators and stakeholders, from human factors and ergonomics, to DDA consultants.
- Great written, spoken and interpersonal communication skills, with confidence at presenting work to clients and stakeholders.
- Conscientious, detail-oriented and organised, with proven time management skills.
- CAD and/ or BIM skills will be advantageous.